

March 9, 2020

*Dear Valued Customers and Channel Partners,*

The Abracon team wants to update you regarding our response to the still-unfolding 2019 novel coronavirus (COVID-19) global outbreak. The health and safety of our employees and partners remain our top priority as we continue working diligently to identify potential impacts to our supply chain.

Our team is following all government recommendations and regulations designed to protect worker health and safety. International travel is currently restricted for our global team. Abracon's staff across the world continues working in accordance with the company's Business Continuity Plan. Abracon's warehouses in Hong Kong, Texas and Nevada continue normal operations.

Since the Chinese New Year, our Shenzhen-based employees have used the company's work-from-home solutions to continue assisting our customers in Asia with their business needs. As China continues reporting an improved situation, the Shenzhen Service Center will reopen this week and will be fully staffed by March 16.

Abracon can confirm all factories within China except one has resumed production. However, lead times have expanded as the China-based factories work through reduced capacity due to limited labor availability and raw materials delays. Factories outside China have been operating at full capacity since early February.

Due to the excellent support Abracon receives from its world-class channel partners, the company is well-stocked with global inventory to satisfy customers' production needs and to address any supply chain shortages. Abracon's distributors have positioned the largest-available inventory of Timing & Synchronization products in the industry.

The Abracon team is actively monitoring the dynamic situation and will continue providing necessary updates. We remain optimistic that our strong partnerships will continue resulting in mutual success and customer satisfaction. Should you need further assistance, please contact your local Abracon sales leader or manufacturer's representative for support.

Thank you for your patience and understanding as we work through this challenging time.

**Ada Stepan**  
Vice President, Operations

**Mike White**  
Vice President, Global Sales